Josh Blackwell

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Personal Profile

I am a fast-learning individual where my communication skills and ability to work in a team have developed throughout my life, and within the working setting I have manifested a key focus on customer satisfaction. At University I was diligent, hardworking and well organised, which is evident in my results and extracurricular activities I engaged in.

Work Experience

Stockomendation Ltd | Junior Developer
June 2018 – Present

- Developed efficient technical resolutions to existing bugs
- Worked on both back and front end web applications
- Took on and resolved many customer support tickets
- Communicated effectively with large clients regarding requirements and updates on progress

Mere golf Resort and Spa | Golf Concierge
June 2013 – May 2018

- Worked and communicated with the team effectively
- Developed friendly connections to customers and members
- Solved issues/made decisions under pressure
- Met and exceeded customer expectations
- Conducted my duties with attention to detail

Technical Skills

- Worked with: Java, MySQL, MS Window, Python, C#, HTML, CSS, PHP
- Quick learner with new systems/applications

Education

BSC Computer Information Systems | Second Year Classification: First
September 2015 – present (Bangor University)

- Relevant Modules: Software Hut (77%), Application Development (90%), Database Systems 1 (85%)
- Relevant Skills: Team working (Shown through my score in *Software Hut*), Presentation, Problem Solving, Organisation, Time Management (Shown by balancing Badminton and University work)

Lymm High School & Lymm Sixth Form
2008 – 2015

- A level Business Studies, IT, Maths (BCC)
- GCSE Maths, Science, English (A*AB), 8 additional GCSE's C grade or above
- Head boy in final year of Sixth Form, giving assemblies and organising events throughout the year, whilst considering student welfare

Volunteering

Hamilton Davies Trust | Constructed a Database for Grant records
May – September 2017

- Constructed an easy to use MS Access database and User Interface with appropriate documentation
- Set to also produce a similar product for contacts of the organisation late 2018

Hamilton Davies Trust | Volunteer on board IT and Biscuits program
8x4 hour sessions between 2016 and 2017

- Helped troubleshoot issues with home devices (Tablets, laptops etc.)
- Provided insight to participants and simplifying information/tasks

Additional Skills and Interests

- Badminton Club Captain at university, as well as part time team captain
  - Included management of 4 teams as well as extra event organisation
- User Interface design and Human Computer Interaction